



Defense Facilities Directorate

NEWS & VIEWS

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New Leadership in AWG



Mr. Douglas S. Waters, Jr. joined the Defense Facilities Directorate (DFD), Federal Facilities Division (FFD) on March 20, 2006, as the Alterations Work Group (AWG) Manager. Mr. Water's previous position was Chief, Technical Support Division, Missile Defense Agency (MDA), Operations Support Group, Fort Greely, Alaska.

Mr. Waters has over 34 years of engineering and management experience and has worked in various Department of Defense (DoD) and private sector organizations. His previous positions include Project Manager for the Corps of Engineers, Deputy Director and Director of Public Works organizations, and Regional Manager for an architect-engineering firm. Mr. Waters also owned an engineering consulting business.

"Mr. Water's experience as Chief, Operations Division, Directorate of Engineering and Housing, Walter Reed Army Medical Center, Washington, D.C., where he managed a workforce of over 180 technicians persons and superbly guided them through a BPR process and reduced his workforce by 50%, provides a knowledge base critical to the successful establishment and operation of our High Performing Organization within FFD," said Adrian Upshur, FFD Director.

Mr. Waters holds a Master of Arts in Management from Webster University, a Bachelor of Science in Civil Engineering from the University of Delaware and has post graduate work in Environmental Management at the University of Houston/Clear Lake City.

Mr. Waters said he took the position with the DFD/AWG because it is work he likes to do and it is not in cold Alaska. "I welcome the challenge to help AWG become like a business, while still working within the Government rules, he said. Mr. Water's vision is that AWG will be all that its customers want it to be. In his brief time here, he has found that the customer wants a quick and timely response to work they need and can fund. In addition, customers want the service at the lowest cost and the best quality of product possible. Mr. Waters believes these goals are attainable. "From my perspective, the work force currently provides a high quality product and the customer is already happy with the response time," said Mr. Waters. "Our challenge is to lower costs and become a self supported organization, while continuing to meet or even exceed the customers' expectations for timeliness and quality products- a typical business world challenge."

Mr. Waters was born in Upper Darby, PA and has been married to Edna Medina Waters of San Antonio for 36 years. He has three daughters and one granddaughter.

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Putting Our Best Foot Forward

The Washington Headquarter Services (WHS) Communications Working Group (CWG) hosted the second annual WHS Customer Services Fair on the Pentagon Concourse on April 20. The CWG held a brief training session for all designated representatives, which provided guidelines for the framework to be used when addressing WHS customers. DFD and other WHS Directorate representatives were on hand to answer customer questions about programs, projects and policies. More than 2000 customers visited the tables located on the Pentagon Concourse. The Customer Services Fair provided an excellent opportunity for DFD to increase awareness about its services, programs and projects. All DFD Divisions were invited to attend to highlight their areas. "It's a great opportunity to interact with our customers and colleagues," said Alexis Olmsted, Program Manager for the DoD Mass Transit Subsidy Program and the DoD Shuttle Bus Program.

2005 CFC Chairperson



Congratulations to Baron Wadley, Defense Facilities Directorate (DFD), Federal Facilities Division (FFD), Pentagon Renovation Liaison Branch (PRLB) who successfully served as the 2005 DFD Combined Federal Campaign (CFC) Chairperson. The 2005 DFD campaign generated \$43,286.

Mr. Wadley initially became involved as a CFC divisional representative. After realizing that the Chairperson role was vacant, Mr. Wadley, who described himself as “high-spirited and motivated to achieve the DFD goal,” assumed the leadership role and never looked back. His 90-day assignment proved to be challenging and at times a bit overwhelming. “I appreciated the continued support and encouragement I received from Mr. Ralph Newton, Mr. Bradley Provancha, Mr. Adrian Upshur and Mr. Steve Carter, it’s what kept me going,” said Mr. Wadley.

Reflecting on his experience, Mr. Wadley stressed the importance for all employees to remember, “It’s not about the amount you give, it’s about the support you give.”

The Managers’ Internal Control Program

Management scandals resulted in the Federal Managers Financial Integrity Act (FMFIA) of 1982, which now requires managers to have financial and management controls over their resources. All Federal Agencies must not only establish and document these controls, but also report on them in an Annual Statement of Assurance to Congress and the President every year.

The DFD Internal Control Program (ICP) is designed to meet the requirements of FMFIA and to support DFD managers as they plan, improve, and troubleshoot their programs and functions. DFD has identified 27 programs or functions in FY06 for which it has management responsibility and identified them as “assessable units” for the purpose of the ICP. The number of assessable units changes from year to year as DFD reorganizes.

Identification of weaknesses is a goal of the ICP. The aim is to find, identify, document, and correct any weaknesses in our processes before the DoD Inspector General finds them! The ICP process is management’s opportunity to take a hard look at existing processes and programs, identify potential weak spots, bring possible problems to the attention of senior management, and showcase significant improvements to our management system.

For further information about the Internal Control Program, contact Kay Charles, the DFD POC, on (703) 697-5077.

New Addition to the FFD Front Office



Ms. Rose Ann Walters joined the Defense Facilities Directorate (DFD) on March 20, 2006 as the Federal Facilities Division (FFD) Administrative Officer. A civil servant since 1984, Ms. Waters has extensive experience managing complex multi-million dollar programs, which include Research, Development, Test and Evaluation (RDT&E) and the Aircraft Procurement, Navy (APN) and the Operations and Maintenance (O&M) accounts for the Naval Air Systems Command

(NAVAIR). Ms. Waters most recently served as a Program Analyst and Administrative Officer for the Department of Defense (DOD), DFAS at Patuxent River, Maryland.

“Ms. Walter’s arrival has already provided us with very positive results,” said Adrian Upshur, FFD Director. “Her unique manpower management skills will help us significantly while we work to improve our recruiting processes and raise our current on-board manpower rate from 88% to our goal of 98%. Ms. Walters has been married for 30 years and has two daughters and three grandsons.

In her spare time, Ms. Walters enjoys spending time with her grandsons, golfing, reading and working with Special Olympics.

Mystery Maintainer



Our Mystery Maintainer began his civil service career in 1986 and joined the Pentagon team in 2002 after working in a similar capacity at Bolling Air Force Base, Fort McNair and Federal Office Building No. 2.

Our mystery maintainer says he is “a stickler for keeping things clean,” and enjoys the sense of accomplishment he gets from his work. He views himself as an extension of his supervisor and values the opinions of the people who work beside him each day. A fan of good old rock ‘n roll, our Mystery Maintainer also enjoys listening to country artists Shania Twain and Tobey Keith. In his spare time, our Mystery Maintainer enjoys walking his “best pal” Jaxon and relaxing at home with his newspaper, coffee, tip cigars and channel changer.

A native Washingtonian, our Mystery Maintainer has been married for 34 years and has two sons, two grandchildren and one great grandchild.

New Face at FOB2



Mr. Brian Langhorne joined the Federal Office Building No.2 (FOB2) team on March 20, 2006 as an Engineering Technician. Mr. Langhorne began his civil service career following his retirement after 21 years of active duty service in the Air Force.

In assuming his new position, Mr. Langhorne said he welcomes the opportunity his new position offers to continue to learn new things and challenge himself. "One of my short term goals is to gain as much knowledge and information as possible about how DFD operates, so that I can fine-tune my skills and help improve services for all FOB2 customers," said Mr. Langhorne. "My long-term aspirations are to seek increased opportunities to positively impact the services provided to all DFD customers."

"Brian has a strong project management background in construction and facilities operations and maintenance," said Bill Battle, FOB2 Building Manager. "He has worked on many large-scale construction projects, from cradle to grave, at several military installations throughout the country. We

welcome him to the FOB2 team and look forward to using his various engineering management skills to provide high quality facilities support to our National Capitol Region customers. Mr. Langhorne and his wife Diane share a rewarding family life with their six children.

FOB2 Engineering Intern



Gavin Saito came to the Defense Facilities Directorate (DFD), Federal Facilities Division (FFD) in January 2006, as a part of the Norm Mineta Internship Immersion program. Mr. Saito who is from Oahu, Hawaii, is currently enrolled in a five-year Bachelor of Science Mechanical Engineering program at the University of the Pacific, Stockton, California. While employed with DFD, Mr. Saito has primarily been assigned to assist the Engineering Technical Services Division (ETSD) Field Office and Building Management staff at the Federal Office Building No.2 (FOB2) with the preparation and administration of engineering design and construction requirements encompassing a wide variety of applications.

He has provided highly instrumental assistance with the development of assignments such as the Marine Corps 2207 Headquarters Refurbishment, FBCC Specifications and Costs Analyses, Marine Corp ITC, templates for synopsisizing typical deliverables required in Construction Project Specifications, and all Remote Delivery Facility request processing for all construction vehicles at the Air Force

Memorial project on a daily basis. Mr. Saito returns to California in May to complete his studies and anticipates graduating in the Spring of 2007.

MSD Management Analyst Intern



Jason Luu joined the Management Support Division (MSD) under Washington Headquarter Services (WHS) in January 2006. Under the Norm Mineta Internship Immersion program, Mr. Luu has been working as a management analyst under the guidance of the MSD family. He has worked extensively on projects such as The NCR Mass Transit Benefit Program, The Nursing Mothers Program, and a study on space allocation within the Pentagon. He has been a valuable contributor on both long-term projects and everyday office operations. Mr. Luu is currently enrolled in the Bachelor of Arts Political Science program at Marshall University, Huntington, West Virginia. He will be graduating this spring and intends to pursue a career in civil service.

**The Mystery
Maintainer
Milton Parker**



DO-It-Yourself (DIY) Safety Tips

Spring marks the time to tackle that list of Do-It-Your-Self home improvement projects. Here are some good rules and practices to follow to reduce your risk of danger or injury:

- Tackle only those tasks you feel safe handling – hire a professional when specific skills or tools are required.
- Keep tidy work area to avoid creating your own hazards. Properly store tools and materials that could cause injury.
- Keep tool and supplies away from the reach of small children.
- Dress for safety. Wear safety glasses, sturdy clothing, work boots, and gloves as needed.
- When using power tools, follow all precautions stated in the manual and make sure tools are equipped with safety guards.
- Make sure ladders are positioned on a flat, firm surface and never stand on the top two rungs.
- Do your own electrical work only when you have the proper knowledge.
- Equip your workshop or garage and home with fire extinguishers. Every home should have two working A-B-C fire extinguishers. Make sure fire extinguishers are fully charged.
- Protect yourself against exposure to hazardous chemicals and materials. Pay attention to warning labels.
- Handle lead-based paint properly. Test surfaces before sanding or stripping. Always wear a respirator, gloves, and protective clothing.
- Contact the Environmental Protection Agency for more information.
- Keep an American Red Cross endorsed first-aid kit on hand.

Adapted from: <http://www.thebladeplus.com/news/2006/0320/News/009.html>